

CASTLEPOINT

G Cloud 12 Pricing

CASTLEPOINT SYSTEMS

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G CLOUD 12 PRICING – CASTLEPOINT SYSTEMS

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Castlepoint: Manage Information Everywhere

Software as a Service

Pricing Model

Castlepoint is priced based on organisation size. The subscription includes:

- An enterprise license to use the software on a single production network
- Monthly maintenance, system checks, patching, and upgrades as required
- User and administrator support as required.

| Organisation Size | Maintenance hours | Support hours | Price per month |
|-----------------------------------|-------------------|---------------|-----------------|
| Tier One (<500 staff) | 2 | 4 | £4,250.00 |
| Tier Two (500 – 999 staff) | 4 | 6 | £5,150.00 |
| Tier Three (1,000 – 4,999 staff) | 6 | 8 | £6,050.00 |
| Tier Four (5,000 – 9,999 staff) | 8 | 12 | £6,950.00 |
| Tier Five (10,000 – 19,999 staff) | 10 | 16 | £7,750.00 |
| Tier Six (>20,000 staff) | 12 | 20 | £9,950.00 |

Prices are in pounds sterling, and are excluding VAT.

Inclusions

Castlepoint includes the following capabilities as part of the standard license:

- **Records Management** with automatic registration, classification, sentencing and disposition
- **Security and Privacy Management** by automatically identifying high-risk information
- **Audit and monitoring** with events captured on all records, by all users, and across all systems
- **Alerts and Reporting** when high-risk or high-value content is created, modified, or moved
- **eDiscovery** with powerful and defensible search, ontology, and relating records across systems
- **Migration** of data maintaining integrity, relationships, audit trail, versions, and security controls
- **Business Intelligence** to report on trends, usage patterns, user behaviour, and span of control

Pricing terms

The minimum commitment is 12 months, billed monthly in advance. After the first 12-month period, the subscription will automatically renew for a further 12 months, billed monthly in advance. After the first annual term, the subscription can be cancelled at any time.

Unused monthly maintenance and support hours do not carry forward. Support and maintenance requested by you in addition to the capped amounts will incur charges at our agreed hourly rates. Note that support for High Priority incidents is unlimited and will not incur additional charges.

There is no license charge for use on development and test networks if the production license is current and active. Support and maintenance is not included for development and test networks, but can be provided if requested at our agreed rates.

Discounts

We offer discounts to the following types of organisation:

| Organisation Type / Mission | Organisation Sector | Discount % |
|--|---------------------|------------|
| Education | Public / Private | 5% |
| Environment (conservation, sustainability, climate change) | Third | 10% |
| Social Enterprise (for purpose) | Third | 10% |

Implementation and configuration

On activation, the following capabilities are available to be configured by you:

- **Records Management** with automatic registration, classification, sentencing and disposition
- **Security and Privacy Management** by automatically identifying high-risk information and PII
- **Audit and monitoring** with events captured on all records, by all users, and across all systems
- **Alerts and Reporting** when high-risk or high-value content is created, modified or moved
- **eDiscovery** with powerful and defensible search, ontology, and relating records across systems

Configuration is simple, and involves:

- Providing Castlepoint with access to your data to commence registration and indexing
- Adding your Records Authorities and other regulatory retention requirements to the system
- Adding your ontologies as required, to identify your high-value and/or high-risk data
- Setting any alerts that you want to receive.

Castlepoint is a turn-key system and all steps are supported with wizards and forms.

We can provide the following types of services to assist organisations if desired, delivered by our highly qualified and certified personnel:

- Assistance with upload of records disposal schedules and ontologies
- Migration services to compliantly audit and move content between systems
- Security and privacy auditing, impact assessments and
- Records management services to assist with appraisal and sentencing management
- Project and change management services.

Standard rates for these services are £2,000.00 per day excluding VAT.