



CASE STUDY: Commonwealth Treasury



Australian Government
The Treasury

The Challenge

Treasury is one of Australia's oldest Federal Government Departments, with over 10,000 employees, and generations of data stored across multiple systems in their Protected network. With responsibility for national economic and fiscal policy, market regulation, and preparing the Federal Budget, it is imperative that the Department have robust and effective control of its information.

The Solution

Treasury implemented Castlepoint to provide regulatory control over its unstructured data in file shares and SharePoint. Castlepoint was installed on-premises in the secure Treasury network, and has now registered, indexed, classified, and sentenced over 28M items in 300 systems. The application is relied on not only for records management, but also for strategic planning, data analysis, and business intelligence.

Treasury had previously implemented EDRMS solutions with connection points to the SharePoint environment, but with enormous repositories of data, the integration architecture could no longer scale. After implementation of Castlepoint, Treasury were able to decommission the legacy system.

The Business Case

Treasury identified collections of legacy information held on network file shares and needed a way to identify the scope and volume of the content in order to report to their information governance committee to plan retention, disposal, and preservation activities as they transition to the cloud.

They used Castlepoint to index all the content across tens of TB of storage. They also worked with Castlepoint to develop visualisations of information across all root directories.

Strategic Alignment

All of these insights contributed to compilation of a report to the information governance committee, with a view to endorsing a transformation program.

The Result

The implementation was completed in late 2019. By 2020, Castlepoint had become a vital system for the Executive, providing information value and risk reporting, compliance, and significant cost savings. Treasury plans to continue adding systems to Castlepoint, to cover the full enterprise.

29,000

RECORDS MANAGED WITH
ARTIFICIAL INTELLIGENCE

2 BILLION

ROWS OF REUSABLE BUSINESS
INTELLIGENCE DATA CAPTURED

10TB+

OF DATA MANAGED ACROSS
THE ENVIRONMENT

The Benefits

"Castlepoint has given Treasury's information management team the ability to confidently provide metrics and insights to senior leadership, and to support strategies and plans for improving information management capability in line with the National Archives' new Building Trust policy."

The main advantages of the reporting capability were the accessible and clear visualisations of the age, structure, and retention of information.

Transformation

Castlepoint has provided a low-touch, no integration way to meet digital records management compliance requirements on multiple repositories in a way that avoids inhibiting technology pathways or rapid changes in enterprise architecture."

Josh Pearce, IM

"Treasury have a critical role in our public administration, and are thought leaders in using AI to drive evidence-based policy and planning in the public service."

Rachael Greaves, Castlepoint CEO

Differentiation

"Rather than a simple report on size, volume and location, Castlepoint also gave Treasury the dimension of retention recommendations. This meant that in addition to understanding the scale of the potential uplift, we were able to understand how much of the information identified was due for disposal, and how often the information was accessed or edited. This therefore allowed us to potentially eliminate content from the project."

The ability for Treasury to automatically apply their regulatory rules across all their legacy data helped them to significantly reduce the cost of their cloud uplift. By identifying records that had no continuing value, and did not need to be kept, they were able to descope them from the digital transformation, saving time and cost, and making sure their target cloud environment stayed clean and usable (not cluttered with low value, obsolete content).

Contact



info@castlepoint.systems



1300 996 905



www.castlepoint.systems

Capabilities Used

- On-premises PROTECTED implementation
- Agentless management of multiple systems
- Automated identification of high-risk data
- Artificial Intelligence for data classification
- Automated record sentencing with AI
- Harradine and other IM reporting
- Comprehensive auditing and monitoring
- eDiscovery for high value information

Connect

